

‘WE ARE WHAT WE REPEATEDLY DO.
EXCELLENCE, THEREFORE, IS NOT
AN ACT BUT A HABIT’.

- Aristotle

At the Grand Hotel Excelsior we strive to deliver a superior service quality at all times. We aim to continuously exceed expectations, and encourage all our team members to offer an exceptional service to each of our guests. We strongly believe in the strengths of our team members, who have made the Grand Hotel Excelsior one of the leading hotels on the Island.

We are currently seeking dynamic and motivated individuals, who take pride in delivering extraordinary customer service, in the following positions:

VACANCY – ASSISTANT BARS MANAGER

Full Time

Main Tasks

- Supervising Bars team members in their daily duties
- Analysing the training needs of team members in the Bars section
- Implementing the training of team members
- Ensuring that standards, policies and procedures are adhered to
- Designing and implementing new drinks, procedures etc, and ensuring that team members are aware of them
- Ensuring that the bar is immaculate at all times and that music is at the correct level
- Ensuring consistent standards of drinks and service, taking action when necessary
- Handling guest complaints in an efficient and professional manner
- Controlling operating equipment, and ensuring that preventative maintenance takes place regularly
- Having complete knowledge of all food, beverage, menus and equipment available at the outlet
- Ensuring that presentation of all beverage items corresponds with the established standards
- Inspecting the outlet, set-ups, cleanliness and stock levels, and rectifying deficiencies with respective team members/departments
- Performing job functions with attention to detail, speed and accuracy
- Compiling and maintaining records and rosters
- Designing weekly rosters, ensuring adequate numbers of team members at each shift
- Inputting orders into the POS system or use legible document orders when system is down
- Being knowledgeable of the POS and manual systems procedures in relation to billing procedures
- Preparing bills and presenting them to guests for payment

General Requirements

- Comply with all company policies of the Grand Hotel Excelsior
- Comply with all systems and procedures as laid down by the General Manager, Director of Operations and F&B Manager
- Maintain a high standard of personal appearance and hygiene at all times
- Participate in Health and Safety training and have a complete and up-to-date knowledge of Hotel emergency and evacuation procedures
- The company reserves the right to add and amend any duties or responsibilities at its discretion.

Interested candidates are requested to send their CV and covering letter to:
hr@excelsior.com.mt by 30th of November 2025.



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