

‘WE ARE WHAT WE REPEATEDLY DO.  
EXCELLENCE, THEREFORE, IS NOT  
AN ACT BUT A HABIT’.

- Aristotle

At Grand Hotel Excelsior, our commitment to exceptional service is unwavering. We're dedicated to surpassing expectations and empowering our team to deliver unparalleled experiences to every guest. With a team renowned for excellence, Grand Hotel Excelsior stands as a pinnacle of hospitality on the Island. We're currently seeking vibrant and driven individuals who share our passion for exceptional customer service to join us as Spa Therapists.

## VACANCY - SPA THERAPIST

**Full Time & Part Time**

**Deadline: 15th March 2025**

### **Job Description:**

We're searching for an enthusiastic individual with a deep love for the hospitality industry, a knack for crafting unique spa experiences for guests, and ambition to grow within a luxurious 5-star hotel environment. As a Spa Therapist at Grand Hotel Excelsior, you'll have the opportunity to indulge guests in rejuvenating treatments, fostering relaxation and wellbeing amidst our exquisite spa facilities.

### **Requirements:**

- Delivering a wide variety of body treatments, facials and massages
- Promoting sales of our services and products
- Adhering to best practices whilst ensuring the most efficient use of Spa products and items
- Advising clients and guests on Spa treatments and services
- Being courteous, creative and dependable
- Ensuring cleanliness, dedication, loyalty and honesty
- Up-selling Spa treatments to maximise revenue
- Ensuring that all treatment rooms, staff areas, relaxation areas and guest changing rooms are kept tidy and well-stocked at all times
- Performing duties at the Spa Reception when requested to do so by the Spa Manager
- Communicating with the Management and other team members regarding guest or service concerns
- Assisting in the training of new recruits and in the implementation of new procedures
- Attending training programmes/ courses as requested by the Spa Manager

### **General Requirements**

- Comply with all company policies of the Grand Hotel Excelsior
- Comply with all systems and procedures as laid down by the General Manager, Director of Operations, and Spa Manager
- Maintain a high standard of personal appearance and hygiene at all times
- Participate in Health and Safety training and have a complete and up-to-date knowledge of Hotel emergency and evacuation procedures
- The company reserves the right to add and amend any duties or responsibilities at its discretion.

### **Join Us:**

**Come be a part of something truly extraordinary.**

**Interested candidates are requested to send their CV and cover letter to [hr@excelsior.com.mt](mailto:hr@excelsior.com.mt).**



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*Preferred*  
HOTELS & RESORTS