

'WE ARE WHAT WE REPEATEDLY DO.
EXCELLENCE, THEREFORE, IS NOT
AN ACT BUT A HABIT'. - Aristotle

Grand Hotel Excelsior is seeking to recruit an organised and service-minded F&B Supervisor to form part of its Food and Beverage team. The selected candidate will be expected to fully uphold Company and the Preferred Brand standards, in order to provide an excellent service to our esteemed guests.

F&B SUPERVISOR

Full Time

Closing date 15th February 2025

Main Tasks

- Communicating with customers in a polite and constructive manner
- Prioritising, organising and delegating work assignments
- Promoting a positive working relationship with the F&B department and among other departments
- Ascertaining training needs and providing on-the-job training
- Ensuring that the departmental training plan is implemented
- Actively promoting the services and facilities and the Hotel
- Ensuring guest satisfaction by seeing that service levels are up to standard
- Monitoring and handling complaints or unusual situations
- Being completely knowledgeable of all food, beverage, menus and equipment available at the outlet
- Ensuring that presentation of all food and beverages corresponds to the established standards
- Inspecting the outlet, set-ups, cleanliness and stock levels, and rectifying deficiencies with respective team members/departments
- Performing job functions with attention to detail, speed and accuracy

General Requirements

- Comply with all company policies of the Grand Hotel Excelsior
- Comply with all systems and procedures as laid down by the General Manager, Director of Operations and F&B Manager
- Maintain a high standard of personal appearance and hygiene at all times
- Participate in Health and Safety training and have a complete and up-to-date knowledge of Hotel emergency and evacuation procedures
- The company reserves the right to add and amend any duties or responsibilities at its discretion.

The Grand Hotel Excelsior is an equal opportunity employer and values diversity in the workplace. We encourage individuals of all backgrounds to apply and send their CV and covering letter to: hr@excelsior.com.mt



www.excelsior.com.mt

Great Siege Road
Floriana, FRN 1810
Malta

Phone +356 2125 0520
Fax +356 2125 0522