

‘WE ARE WHAT WE REPEATEDLY DO.
EXCELLENCE, THEREFORE, IS NOT
AN ACT BUT A HABIT’.

- Aristotle

At the Grand Hotel Excelsior, we take pride in providing guests with an unforgettable dining experience that complements the overall excellence of our hotel. Our team’s dedication to exceptional service is what sets us apart. We are seeking a motivated and experienced Food & Beverage Supervisor to lead our dynamic F&B team and ensure the highest standards of service.

FOOD & BEVERAGE SUPERVISOR

Full Time

Job Description

- Supervising the daily operations of the Food & Beverage department, ensuring efficient service across all outlets
- Leading and motivating the F&B team, providing guidance and support to ensure smooth operation and guest satisfaction
- Ensuring compliance with health, safety, and hygiene regulations across all F&B areas
- Monitoring staff performance, conducting regular briefings, and training sessions to maintain a high level of service quality
- Handling guest inquiries and complaints, resolving issues in a professional and timely manner
- Overseeing the setup and organization of dining areas, ensuring a welcoming and clean environment for all guests
- Assisting in menu planning, promotions, and events to drive revenue and enhance the guest experience
- Managing inventory, ordering supplies, and controlling costs to ensure the department operates within budget
- Ensuring that all F&B operations adhere to company policies and procedures, including proper handling of cash and billing processes
- Collaborating with the kitchen and other departments to ensure seamless communication and service delivery

Requirements:

- Previous experience in a supervisory role within a Food & Beverage department, preferably in a luxury hotel or restaurant
- Strong leadership skills with the ability to motivate and mentor a diverse team
- Excellent communication and customer service skills, with a passion for delivering exceptional guest experiences
- Thorough knowledge of F&B service standards, health, and safety regulations
- Ability to work under pressure in a fast-paced environment and make effective decisions
- Flexibility to work varying shifts, including weekends, evenings, and holidays
- Experience in inventory management and cost control will be considered an asset



Interested candidates are requested to send their CV and covering letter to:
hr@excelsior.com.mt or by post Human Resources Department,
Grand Hotel Excelsior, Great Siege Road, Floriana, FRN 1810 by 31 October, 2024.



LVXSM

Preferred
HOTELS & RESORTS