

‘WE ARE WHAT WE REPEATEDLY DO.
EXCELLENCE, THEREFORE, IS NOT
AN ACT BUT A HABIT’.

- Aristotle

At the Grand Hotel Excelsior, we are committed to delivering exceptional service and creating unique experiences for our guests. Our team members are the heart of our success, helping the hotel uphold its reputation as a leader in hospitality. We are seeking a skilled and dedicated Chef de Rang to join our Food & Beverage team.

CHEF DE RANG

Full Time

Job Description

- Performing all duties corresponding to the station/area where s/he is assigned by a supervisor as per the departmental standards
- To liaise with the supervisor/Manager on duty in the departments ensuring good communication and co-operation at all times
- Be welcoming and professional at all times
- To organise and assist all mise –en-place, cleaning and service of back of house and dining area
- Promoting the services and facilities of the Hotel to guests, and visitors
- Assisting the Kitchen staff with preparation of the daily buffet
- Greeting guests upon arrival at the outlet
- Taking Food and beverage orders, utilising suggestive selling techniques in a timely manner
- Anticipating guests’ needs and respond promptly and efficiently
- Being familiar with all Hotel services and local attractions to respond to guest inquiries
- Handling guest complaints politely, ensuring guest satisfaction
- Inputting orders into the POS system or use legible document orders when system is down
- Being knowledgeable of the POS and manual systems procedures in relation to billing procedures
- Preparing bills and presenting them to guests for payment

Requirements:

- Previous experience in a similar role, preferably within a fine dining restaurant or luxury hotel setting
- Strong knowledge of food and beverage service standards and practices
- Excellent communication and interpersonal skills with a customer-focused mindset
- Ability to work in a fast-paced environment while maintaining attention to detail
- Team-oriented with a willingness to assist colleagues as needed
- Flexibility to work shifts, including evenings, weekends, and holidays
- Knowledge of wines and spirits will be considered an asset



Interested candidates are requested to send their CV and covering letter to:
hr@excelsior.com.mt or by post Human Resources Department,
Grand Hotel Excelsior, Great Siege Road, Floriana, FRN 1810 by 31 October, 2024.



LVXSM

Preferred
HOTELS & RESORTS