

‘WE ARE WHAT WE REPEATEDLY DO.
EXCELLENCE, THEREFORE, IS NOT
AN ACT BUT A HABIT’.

- Aristotle

At Grand Hotel Excelsior, our commitment to exceptional service is unwavering. We're dedicated to surpassing expectations and empowering our team to deliver unparalleled experiences to every guest. With a team renowned for excellence, Grand Hotel Excelsior stands as a pinnacle of hospitality on the Island. We're currently seeking vibrant and driven individuals who share our passion for exceptional customer service to join us as Spa Therapists.

VACANCY - SPA THERAPIST

Full Time

Deadline: 30th June 2024

Job Description:

We're searching for an enthusiastic individual with a deep love for the hospitality industry, a knack for crafting unique spa experiences for guests, and ambition to grow within a luxurious 5-star hotel environment. As a Spa Therapist at Grand Hotel Excelsior, you'll have the opportunity to indulge guests in rejuvenating treatments, fostering relaxation and wellbeing amidst our exquisite spa facilities.

Requirements:

- Perform a variety of spa treatments with precision and care, ensuring each guest receives a tailored experience that exceeds expectations.
- Maintain a clean and organized spa environment, adhering to strict hygiene and sanitation standards.
- Provide personalized recommendations and advice to guests on skincare, wellness, and relaxation techniques.
- Uphold the highest level of professionalism and customer service, ensuring each guest feels valued and pampered throughout their visit.
- Collaborate effectively with other team members to create a harmonious and seamless guest experience.
- Promoting sales of our services and products.
- Adhering to best practices whilst ensuring the most efficient use of Spa products and items.
- Advising clients and guests on Spa treatments and services.
- Performing duties at the Spa Reception when requested to do so by the Spa Manager.
- Communicating with the Management and other team members regarding guest or service concerns.
- Assisting in the training of new recruits and in the implementation of new procedures.
- Attending training programmes/ courses as requested by the Spa Manager.

Skills and requirements

- Previous experience in a spa or wellness setting is preferred
- Passion for delivering exceptional customer service and creating memorable guest experiences.
- Strong communication skills and ability to interact with guests in a warm and welcoming manner.
- Willingness to learn and adapt in a fast-paced, dynamic environment.
- Certification in massage therapy or aesthetician services is a plus.

Join Us:

If you're ready to embark on a rewarding journey in the hospitality industry, surrounded by a team dedicated to excellence, we invite you to apply for the Spa Therapist position at Grand Hotel Excelsior. Come be a part of something truly extraordinary.

Interested candidates are requested to send their CV and cover letter to hr@excelsior.com.mt.

