

'WE ARE WHAT WE REPEATEDLY DO. EXCELLENCE, THEREFORE, IS NOT AN ACT BUT A HABIT'. - Aristotle

At Grand Hotel Excelsior, our commitment to exceptional service is unwavering. We're dedicated to surpassing expectations and empowering our team to deliver unparalleled experiences to every guest. With a team renowned for excellence, Grand Hotel Excelsior stands as a pinnacle of hospitality on the Island. We're currently seeking vibrant and driven individuals to join our Security Team.

SECURITY GUARD

Full-Time

We're seeking a vigilant individual with a passion for security and safety, a talent for maintaining a secure environment, and a drive to excel within a prestigious 5-star hotel setting. As a Security Guard at Grand Hotel Excelsior, you'll play a crucial role in ensuring the safety and protection of guests and staff, maintaining order, and upholding the high standards of security within our esteemed establishment.

Key Responsibilities

- Ensuring the safety and well-being of Hotel guests, employees and property
- Responding to fire alarms and bomb threats
- Opening guest room safes if requested to do so
- Controlling the opening of Stores and receiving goods out of normal operating hours
- Controlling the issuing and access of Hotel keys and ensures that these are returned
- Dealing with enquiries from outside agents
- Monitoring the CCTV cameras
- Responsible for the lost and found items
- Driving company vehicles and escorting Hotel guests if necessary
- Booking staff transport on a daily basis
- Reporting and responding to staff or guest injuries
- Reporting staff sickness, lateness and leaving the Hotel early to the Human Resources department
- Ensuring that First Aid boxes are well-stocked
- Inspecting and adjusting safety materials such as fire extinguishers

Skills and Requirements

- Prior experience in security or related fields preferred.
- Dedication to providing outstanding customer service and ensuring guests' safety and satisfaction.
- Excellent communication skills, with a friendly and approachable demeanour when interacting with guests and colleagues.
- Ability to thrive in a dynamic, high-pressure environment, remaining flexible and adaptable.
- Certification or training in security pro

Requirements

- Knowledge of MS Office applications
- Good command of English, both spoken and written
- Good communication, delegation and leadership skills.
- A customer-oriented attitude
- Ability to work flexible hours and manage several tasks concurrently
- Excellent organisational skills
- Relevant certificates and licenses to drive taxis will be considered an asset

Join Us:

If you're ready to embark on a rewarding journey in the hospitality industry, surrounded by a team dedicated to excellence, we invite you to apply for the Security Guard position at Grand Hotel Excelsior. Come be a part of something truly extraordinary. Interested candidates are requested to send their CV and cover letter to hr@excelsior.com.mt.



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Preferred
HOTELS & RESORTS