

'WE ARE WHAT WE REPEATEDLY DO. EXCELLENCE, THEREFORE, IS NOT AN ACT BUT A HABIT'

- Aristotle

At Grand Hotel Excelsior, our commitment to exceptional service is unwavering. We're dedicated to surpassing expectations and empowering our team to deliver unparalleled experiences to every guest. With a team renowned for excellence, Grand Hotel Excelsior stands as a pinnacle of hospitality on the Island. We're currently seeking vibrant and driven individuals who share our passion for exceptional customer service to join us as Spa Therapists.

We're searching for an enthusiastic individual with a deep love for the hospitality industry, a knack for crafting unique spa experiences for guests, and ambition to grow within a luxurious 5-star hotel environment. As a Spa Therapist at Grand Hotel Excelsior, you'll have the opportunity to indulge guests in rejuvenating treatments, fostering relaxation and wellbeing amidst our exquisite spa facilities.

VACANCY - SPA THERAPISTS

Part Time

Key Responsibilities:

- Perform a variety of spa treatments with precision and care, ensuring each guest receives a tailored experience that exceeds expectations.
- Maintain a clean and organized spa environment, adhering to strict hygiene and sanitation standards.
- Provide personalized recommendations and advice to guests on skincare, wellness, and relaxation techniques.
- Uphold the highest level of professionalism and customer service, ensuring each guest feels valued and pampered throughout their visit.
- Collaborate effectively with other team members to create a harmonious and seamless guest experience.
- Promoting sales of our services and products.
- Adhering to best practices whilst ensuring the most efficient use of Spa products and items.
- Advising clients and guests on Spa treatments and services.
- Performing duties at the Spa Reception when requested to do so by the Spa Manager.
- Communicating with the Management and other team members regarding guest or service concerns.
- Assisting in the training of new recruits and in the implementation of new procedures.
- Attending training programmes/ courses as requested by the Spa Manager.

Skills and requirements

- Previous experience in a spa or wellness setting is preferred
- Passion for delivering exceptional customer service and creating memorable guest experiences.
- Strong communication skills and ability to interact with guests in a warm and welcoming manner.
- Willingness to learn and adapt in a fast-paced, dynamic environment.
- Certification in massage therapy or aesthetician services is a plus.
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Join Us:

If you're ready to embark on a rewarding journey in the hospitality industry, surrounded by a team dedicated to excellence, we invite you to apply for the Spa Therapist position at Grand Hotel Excelsior. Come be a part of something truly extraordinary.

Interested candidates are requested to send their CV and covering letter to: hr@excelsior.com.mt by 30th April 2024



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